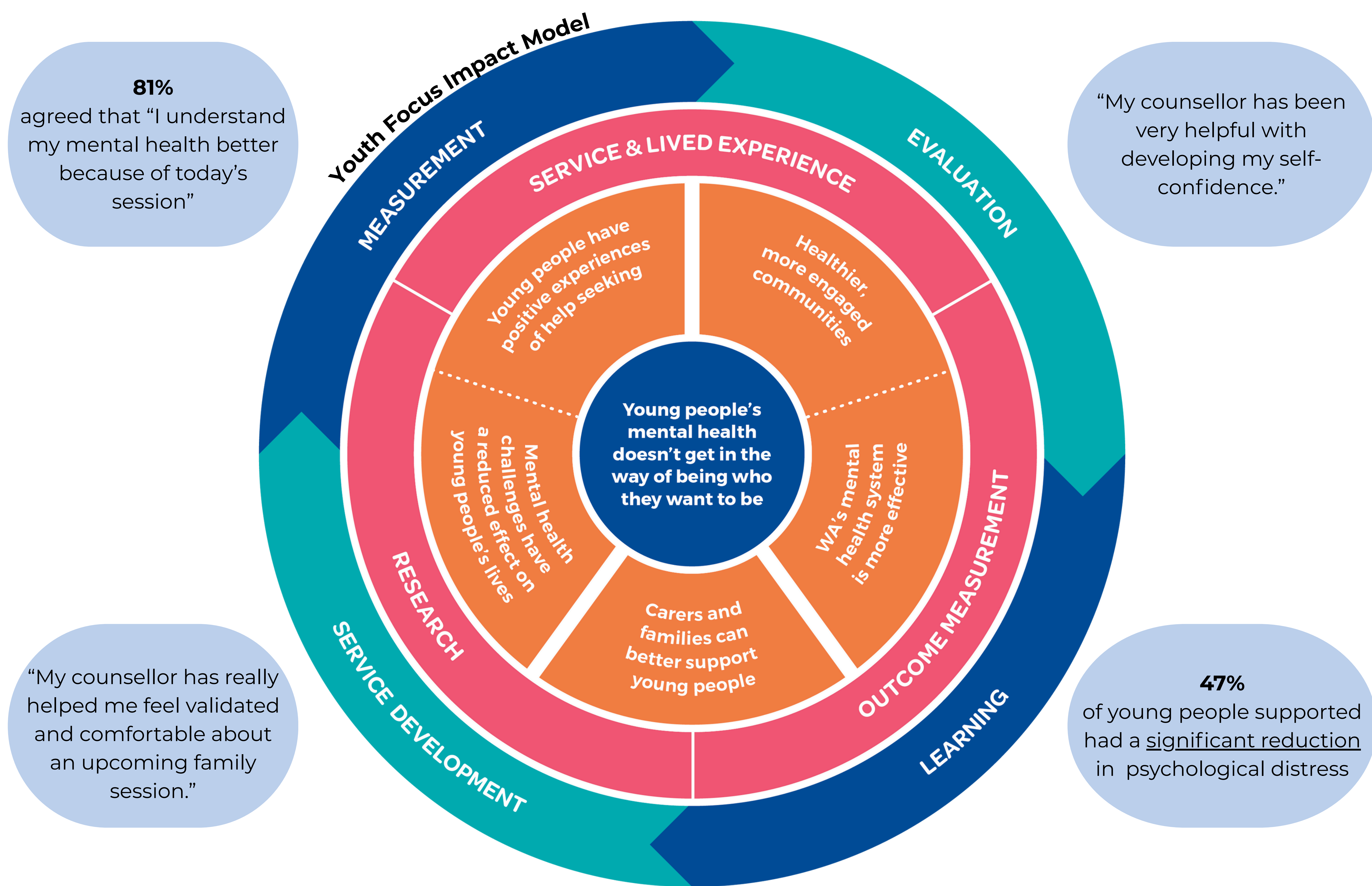


Reimagining youth mental health services using outcomes and impact

A new approach to reviewing and improving Youth Focus services



Why?

- **Accountability** to young people, carers and communities
- **Quality services** to keep up with changing needs
- **Best possible outcomes** achieved effectively and efficiently

Key ingredients in our outcome and impact journey

- **Flexibility** - we streamline outcome measurement into young people's care in a way that adds value and is never a barrier.
- **Collaboration** - we develop our model and processes together with young people, carers and staff.
- **Informed consent** - we measure, analyse and report outcome data with the informed consent of young people.
- **Meaningful data** - we strive for authentic, high quality data that represents actual changes in young people's lives.

Centring young people

We asked young people **what actually changes** when they use our services.

Lived experience experts helped to design and facilitate consultation, helping us know what outcomes and impact are important.



What now?

- **Embedding** outcome measurement into practice
- **Improving** evaluation and reporting processes
- **Using** learnings for service development and design